

Master Grocers'

ASSOCIATION

Committed to our community.
Committed to our employees.
Committed to our industry.



Independent Retailer

March 2005

No 2

Master Grocers Golf Day
Page 2

Roger Morgan's
Retirement Page 4

FoodWorks New Livery
Unveiled Page 6

Corowa's New Supa IGA
Page 8

Roger and Dale King's
New Jindera Store
Page 11

OHS Feature Page 14

Paul's Supa IGA East
Ringwood Opens
Page 18

Liquor News Page 19

New Master Grocers' President

Mr Rod Allen a partner in Mt Martha FoodWorks has been elected as President of the Master Grocers after the recent board elections. Rod replaces long standing Immediate Past President, Geoff Gledhill of Beaumaris FoodWorks who will continue on the Master Grocers' Board. Mrs Jean Cowley of IGA Everyday - Barwon Heads and Point Lonsdale has been appointed Vice President.



The Master Grocers' Board devotes several days per year to their directorship responsibilities in steering the direction of this vital retailer driven organisation.

It is with great pleasure that the MGAV Board welcomes Mr. Tim Chen, from Chelsea Heights IGA Everyday, who has agreed to accept the casual vacancy created by Mr Roger Morgan's resignation. I first met Tim when he was buying his Chelsea Heights business, and since then I have been impressed with his enthusiasm and eagerness to always 'get it all right'.



Married with two children, Tim joined us in Australia in the mid 1990's from China, where he worked as Medical Laboratory Scientist, a position he also held at Warrnambool Hospital and later, at Gribbles Pathology.

In the late 1990's, as well as his pathology work, Tim was also involved in supporting his family in managing two milk bars - experience that led to the purchase of the Chelsea Heights store in 2001.

The Master Grocers has shown a long commitment to supporting the needs of our growing membership base of families from a non-English speaking background, and I am certain that Tim's personal experience and knowledge can assist that aim.

Ms Heather Hausler, Mr. Steve Mastwyk and Ms. Rebecca Cleeve from the Federal Department of Employment and Workplace Relations visited this month to meet with Melissa, Leon and me to discuss our ongoing working relationship. If your staff lodge a Wageline claim it goes to this Department. The MGAV has a unique and very successful arrangement whereby all Wageline issues are channelled to Steve Mastwyk who deals directly with me. To date there has not been an issue that we have not been able to sort out amicably.

Jannifer Flanagan CEO

Four Independents Open in the One Week

March 2005 has to be one of the busiest times of the year with four store openings within the one week. We have four features this month with the brand new Yea FoodWorks supporting the new livery in this dynamic new benchmark store.

The IGA groups were well supported with the opening of Corowa Supa IGA, Jindera IGA Everyday (North of Albury) and Paul's of Ringwood East's major expansion refurbishment.



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